

Foreword

Welcome to the 2025 WTW Global Directors' and Officers' Survey Report, produced in collaboration with Clyde & Co. Once again, we have gathered insights from senior leaders and risk managers worldwide on key governance risks and liability concerns. This report presents their perspectives, including views on Directors' and Officers' (D&O) insurance and emerging challenges in the evolving risk landscape.

We added two new risks for directors and officers to the survey this year: diversity, equity and inclusion (DEI); and geo-political risk. Both of these have immediately seen significant results, with DEI making its way into the top seven risks for some regions.

We have also asked some new questions about whether boards think they have the necessary skills to manage some of these risks, where they think they need more time and which risks are most material. The results of these new questions are fascinating – particularly on the subject of AI – <u>see page 13</u> for further details.

For those of you who completed the survey, thank you. You may recall that we also asked a series of cyber-related questions (separate to the risks that cyber attack and data loss present to directors and officers). As we have done in the last couple of years, these results will be presented in a separate report, Cyber in Focus, later this year, so keep an eye out for that!

We hope you find the results interesting. Please get in touch if you would like to discuss anything in the report.



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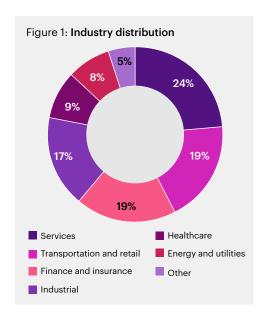


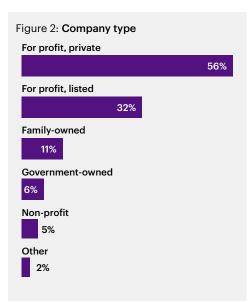
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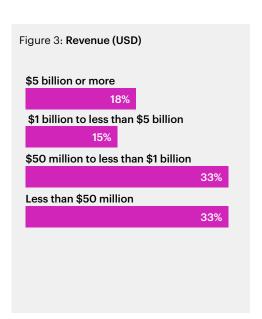
About the survey

Global responses

The survey provides a global view of the perceptions of risk among directors, officers, and risk managers from countries around the world. Once again, this year's survey provides insights into the distribution of companies by region, revenue and industry. For-profit, private companies are the most represented, accounting for **56%** of the respondents, followed by for-profit, listed companies at **32%**. In terms of revenue, **33%** of the companies have revenues between \$0 and \$50 million, another **33%** have revenues between \$50 million and \$1 billion. The services industry makes up the largest proportion of respondents followed by transportation and retail and finance and insurance.





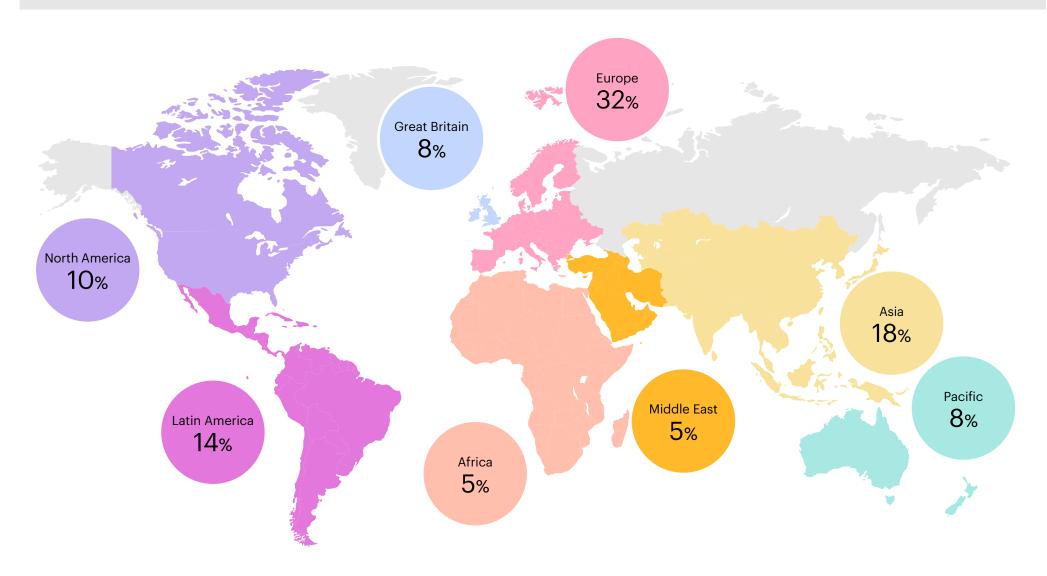




Note: Revenues in EUR, GBP, JPY and CNY were converted to USD with rates as of December 10, 2024. Percentages may not add up to 100% due to rounding. Don't know excluded.

Responses by country

Figure 4: Responses by country



Note: Percentages may not add up to 100% due to rounding.

Executive summary

Navigating today's boardroom risks and evolving threats



Health and safety

- For the second year running, health and safety (H&S) is the number one risk for directors and officers globally.
- This year, we asked respondents to go further and explain what aspect of H&S was concerning them. 43% of respondents identified physical health and safety in the workplace as their top concern, while a further 28% identified workplace impact on mental health and wellbeing as their number 1 concern.
- In the UK, the health and safety executive identified mental health as a concern they are targeting. In Australia, industrial manslaughter has now been introduced in all States and Territories, and a number of workplace legislative reforms came into effect in 2024.



Cybersecurity and AI

- While cyber attack and data loss continue to rank highly, AI is not showing up as a concern.
- 61% of respondents consider that the board has the skills and knowledge to handle cybersecurity and data privacy matters; it is the second highest ranked matter on which they think the board should spend more time although only the 7th (out of 12) in terms of materiality to the business.
- By contrast, AI is the lowest ranked in terms of skills and knowledge of the board, where the board needs to spend more time and materiality to the business.
- As a risk for directors and officers, cyber attacks and data loss are ranked as 3rd and 2nd overall, although this does vary across different jurisdictions. Al is not ranked in the top seven in any region this year and is ranked below DEI, geo-political risks, pollution and climate change, by way of example.



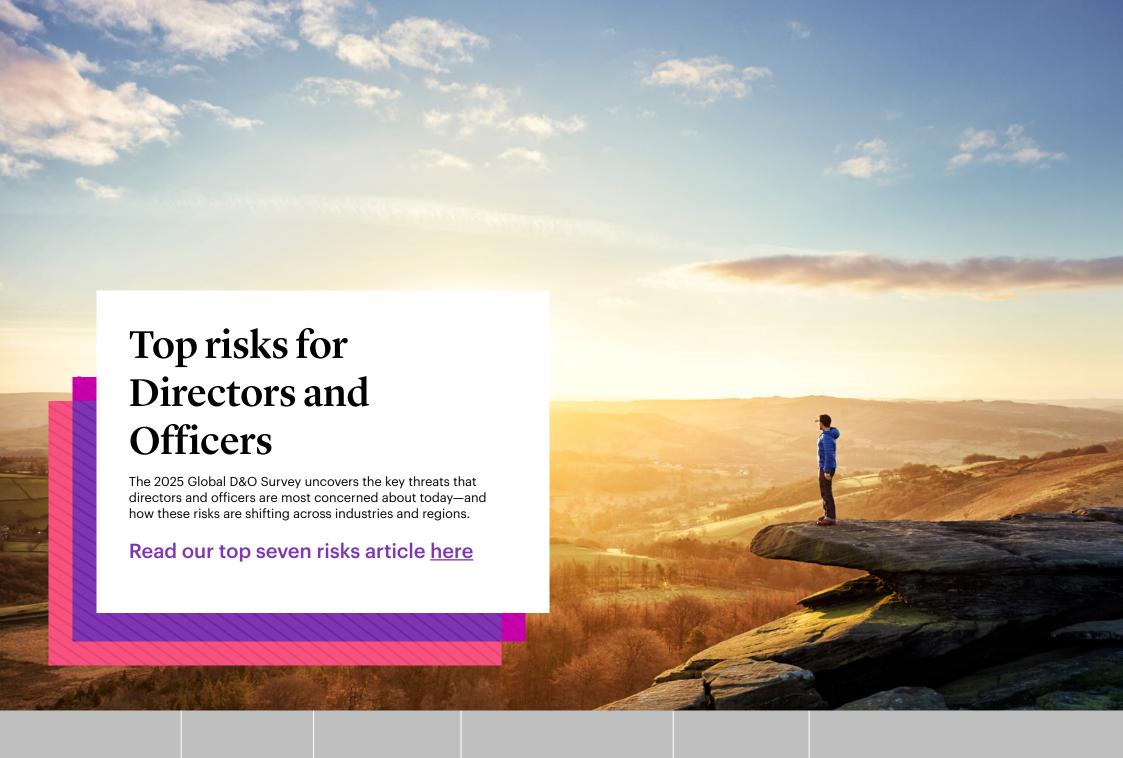
Regulatory and litigation risks

- Civil litigation has entered the top seven for the first time since 2018.
- Regulatory risk continues to be highly ranked (it has been the number 4 risk overall in the last four surveys).



Climate and ESG risk strategy

- Climate change and pollution have decreased in priority, but Social risks are increasing.
- Per-and poly fluoroalkyl substances (PFAS) and biodiversity risks are increasing (from a low base).
- Diversity, equity and inclusion concerns are gaining traction, entering the top seven in multiple regions and ranked above AI, geopolitical risks, climate change and pollution (for example).
- As mentioned, health and safety (another social risk) is the top risk for directors and officers as identified by the survey respondents.

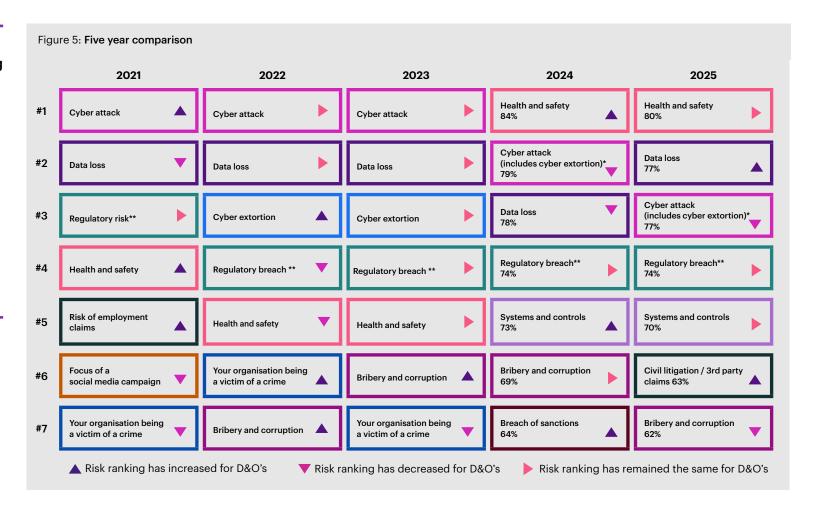


Top seven risks to Directors and Officers

Q: How important are the following risks for the directors and officers of your organisation (whether financially or reputationally)?

Health and safety remains the number one risk globally, showing that last year's result wasn't an anomaly. Further information about health and safety risks can be found at page 11. Also interesting to see that systems and controls (a new risk last year) is still placing highly, while civil litigation has made its way into the top seven for the first time since the survey went global.

Angus Duncan WTW Global D&O Coverage Specialist (ex NA)



Note: Ranked based on 'very important' or 'extremely important' for each risk. *Against your organisation. **Including threat of fines and penalties

Top seven risks to Directors and Officers - by region

Q: How important are the following risks for the directors and officers of your organisation (whether financially or reputationally)?

While health and safety has remained overall number one risk for directors and officers, it has gone down in a number of regions: Asia, North America and the Middle East.

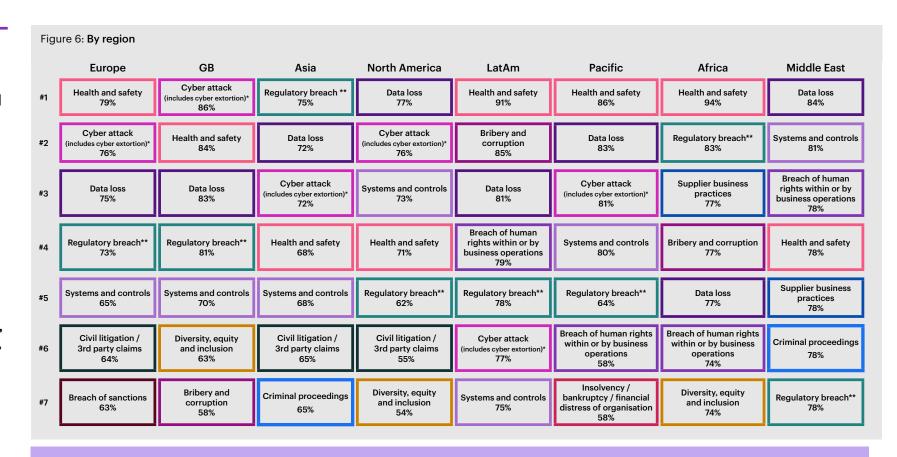
Note also that climate change is no longer in the top seven for any of these regions.

By contrast diversity, equity and inclusion, a new risk in this survey, has made its way into the top seven for GB, North America and Africa.

Angus Duncan WTW Global D&O Coverage Specialist (ex NA)

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Note: Ranked based on 'very important' or 'extremely important' for each risk. *Against your organisation. **Including threat of fines and penalties.



Seeing the increased concern around DEI is not surprising given the current political landscape as companies face complexity of interpreting and managing the anti-DEI actions in the US. We have already seen activist investors bringing anti-DEI lawsuits, which will likely continue under the new US administration.

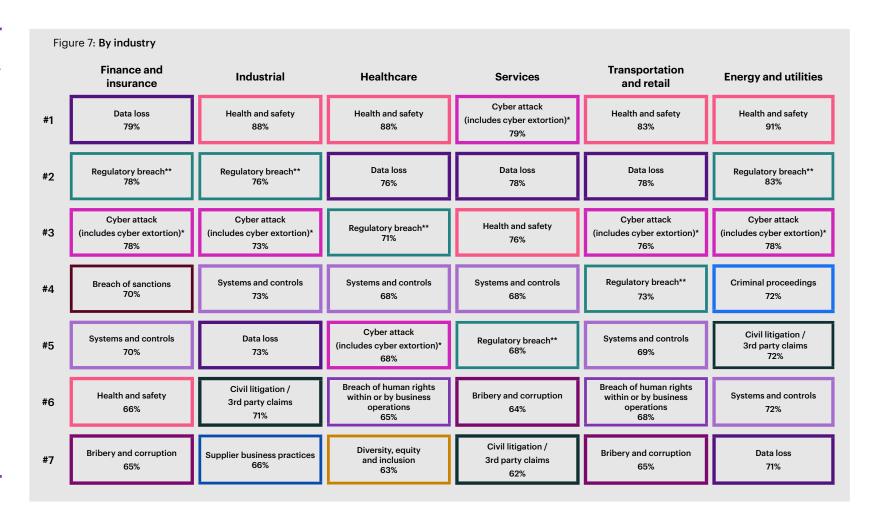
Hannah Tindal, Allianz Head of Management Liability Commercial, UK

Top seven risks to Directors and Officers - by industry

Q: How important are the following risks for the directors and officers of your organisation (whether financially or reputationally)?

Health and safety has fallen down the priorities in the services sector. but remains number one in all other sectors except finance and insurance. However, even that position could be misleading. While not obvious from this chart, we can also see from the underlying data that within the finance and insurance sector. asset managers rank health and safety as their number three risk, compared to insurance. where the risk is languishing down in the bottom quartile.

Angus Duncan WTW Global D&O Coverage Specialist (ex NA)



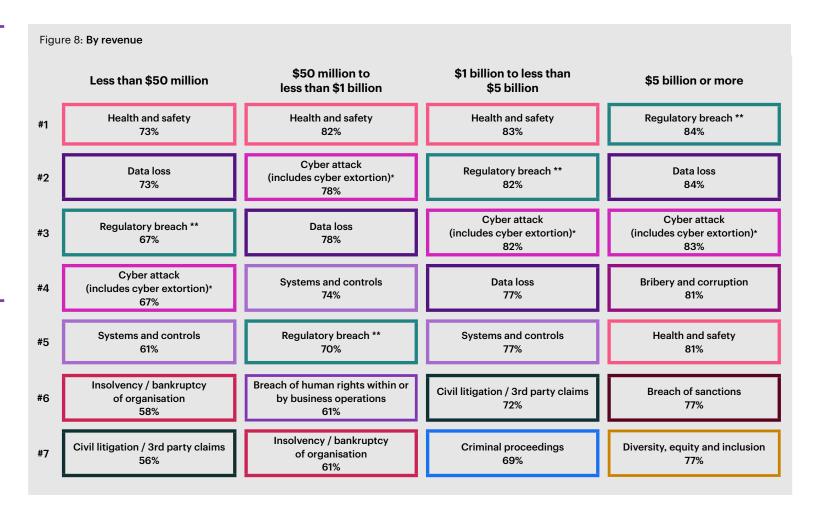
Note: Ranked based on 'very important' or 'extremely important' for each risk. *Against your organisation. **Including threat of fines and penalties.

Top seven risks to Directors and Officers - by revenue

Q: How important are the following risks for the directors and officers of your organisation (whether financially or reputationally)?

Here we can see a similar picture to last year, with health and safety being highest ranked in companies below \$5bn in revenue. For the largest companies, health and safety has fallen from the number two risk down to number five. Of course, that is still a high rank overall, given that the survey asked respondents to consider 30 risks.

Angus Duncan WTW Global D&O Coverage Specialist (ex NA)



Note: Ranked based on 'very important' or 'extremely important' for each risk. *Against your organisation. **Including threat of fines and penalties.

Health and safety

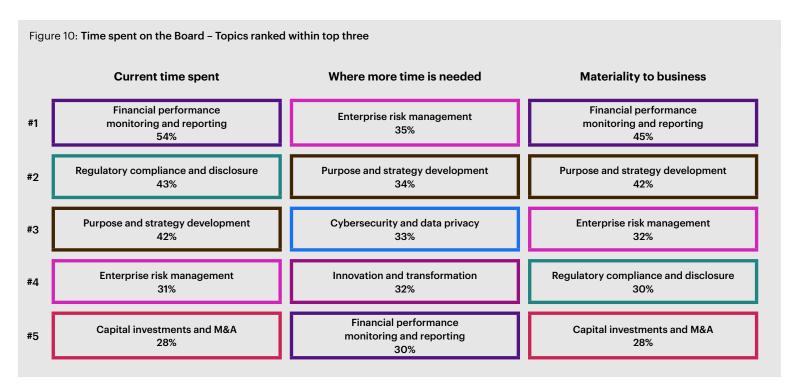
Q: Which of these health and safety risks do you consider to be the most important?





Time spent on the board – Topics ranked within top three

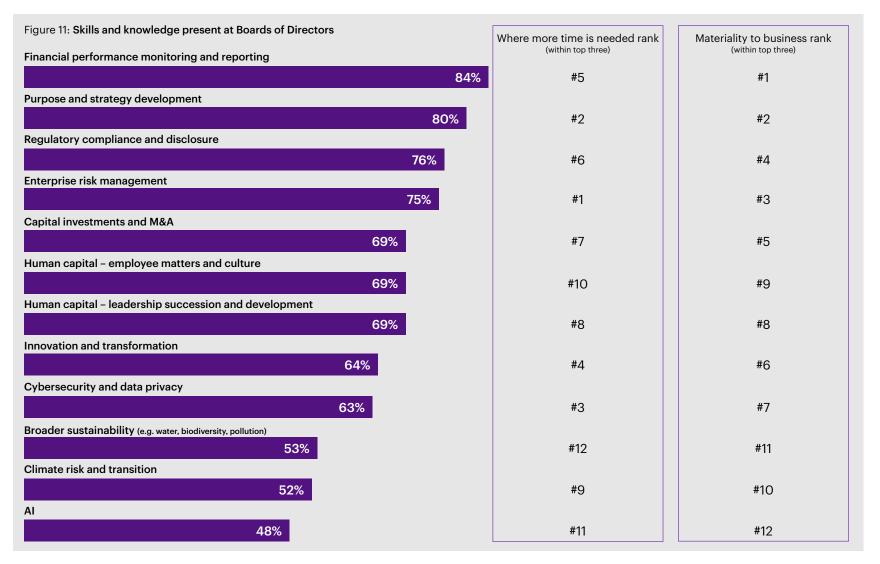
Q: In terms of time spent on the board, please rank the top five topics (a) currently discussed at your average board meeting (b) where you feel more time needs to be spent; and (c) which you consider the most material to the business.





Skills and knowledge present at Boards of Directors

Q: To what extent do you agree that your fellow board directors have the necessary skills and knowledge to provide effective oversight of each of the below areas?



Interesting to see AI still being ranked so low - in terms of skills and knowledge of the board, where more time is needed and materiality to the business. This is fairly consistent with how AI is ranked as a risk for directors as well where it appears in the bottom half of risks. However, perhaps a surprising result that more people don't consider Al to be a material to the business or something they should be spending more time on. Angus Duncan Global D&O Coverage Specialist (ex NA)

Note: Percentages indicate 'agree' or 'strongly agree'.

Skills and knowledge present at Boards of Directors: Commentary

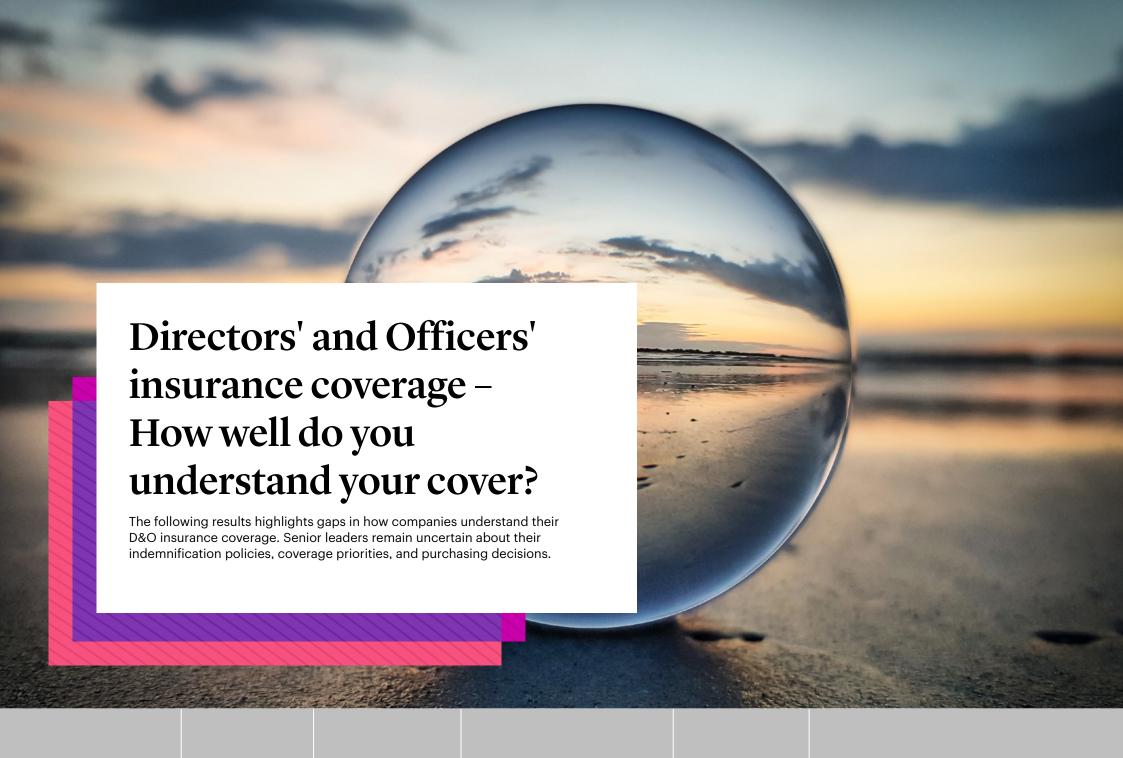
Directors face a myriad of risks – from issues of employment and culture to human capital. Insurers continue to focus significantly on these challenges and we would have expected this to be higher on the board agenda. With the UK introducing reforms to employee

rights to broadly make conditions

more pro-employee and with a divergence of regulations proposed in other territories, the landscape of an employer remains a complex one to navigate.

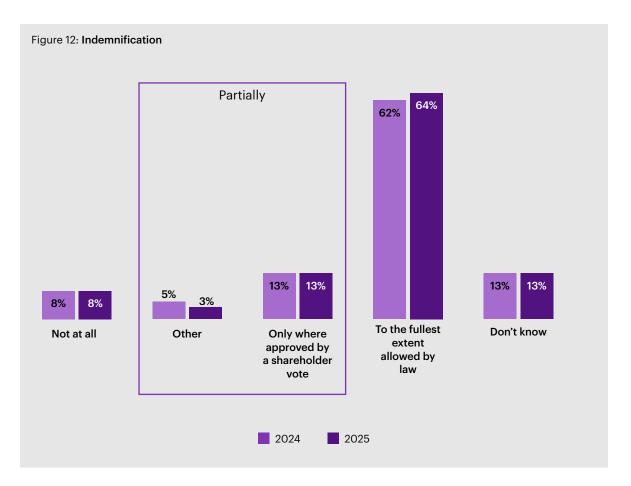
Mike Parry Underwriter, International Management Liability, Beazley Given the transformational potential of AI, sustainability and climate transition strategy, it is surprising that despite directors identifying these as the three areas with the largest skills gap they still rank lowest in top 3 'business materiality' and 'where more time is needed'. Whilst this might indicate boards have it under control, that's frequently not the message we hear from Chairs.

Nick Blackwell, CEO NEDA



Indemnification

Q: To what extent does your organisation agree to indemnify its directors and officers?



Results for 2025 are consistent with 2024.



Priorities for Directors' and Officers' liability insurance coverage - by region

Q: How important are the following aspects of Directors' and Officers' liability insurance coverage to you?

Figure 13: By regiona									
	Europe	Europe GB Asia No		North America	North America LatAm		Africa	Middle East	
#1	Control / Settlement of Claims 73%	Cover for Cybersecurity- related risks 76%	Cover for claims in all jurisdictions 67%	Control / Settlement of Claims 79%	Cover for fines and penalties 75%	Cover for fines and penalties 81%	How disputes with the insurer will be dealt with 86%	How disputes with the insurer will be dealt with 73%	
#2	Cover for claims in all jurisdictions 72%	A broad definition of who is insured 71%	Cover for Cybersecurity- related risks 65%	How disputes with the insurer will be dealt with 77%	Control / Settlement of Claims 75%	Cover for Cybersecurity- related risks 78%	Cover for Cybersecurity- related risks 85%	A broad definition of who is insured 73%	
#3	Cover for Cybersecurity- related risks 71%	Cover for fines and penalties 70%	Control / Settlement of Claims 65% Choice of lawyer 76%		Cost of legal advice at the early stages of an investigation 74% Cover for claims in all jurisdictions 76%		Control / Settlement of Claims 83%	Cost of legal advice at the early stages of an investigation 70%	
#4	A broad definition of who is insured 69%	Cost of legal advice at the early stages of an investigation 67%	Cost of legal advice at the early stages of an investigation 64%	Cover for Cybersecurity- related risks 76%	Choice of lawyer 74%	Control / Settlement of Claims 75%	Cover for fines and penalties 77%	Cover for Cybersecurity- related risks 70%	
#5	Choice of lawyer 69%	Cover for claims in all jurisdictions 67%	Cover for fines and penalties 64%	Cover for claims in all jurisdictions 73%	Conflict of interest between a Director and the company 73%	How disputes with the insurer will be dealt with 70%	Cost of legal advice at the early stages of an investigation 69%	Conflict of interest between a Director and the company 68%	
#6	Cost of legal advice at the early stages of an investigation 67%	Control / Settlement of Claims 62%	How disputes with the insurer will be dealt with 64%	A broad definition of who is insured 73%	ESG-related risks 72%	A broad definition of who is insured 68%	Conflict of interest between a Director and the company 69%	Control / Settlement of Claims 68%	
#7	Cover for fines and penalties 65%	How disputes with the insurer will be dealt with 56%	Conflict of interest between a Director and the company 63%	Demand repayment for a successful prosecution 71%	Cover for Cybersecurity- related risks 72%	Cost of legal advice at the early stages of an investigation 67%	Cover for claims in all jurisdictions 68%	Cover for claims in all jurisdictions 65%	

Note: Ranked based on 'very important' or 'extremely important' for each insurance coverage area.

Priorities for Directors' and Officers' liability insurance coverage - by industry

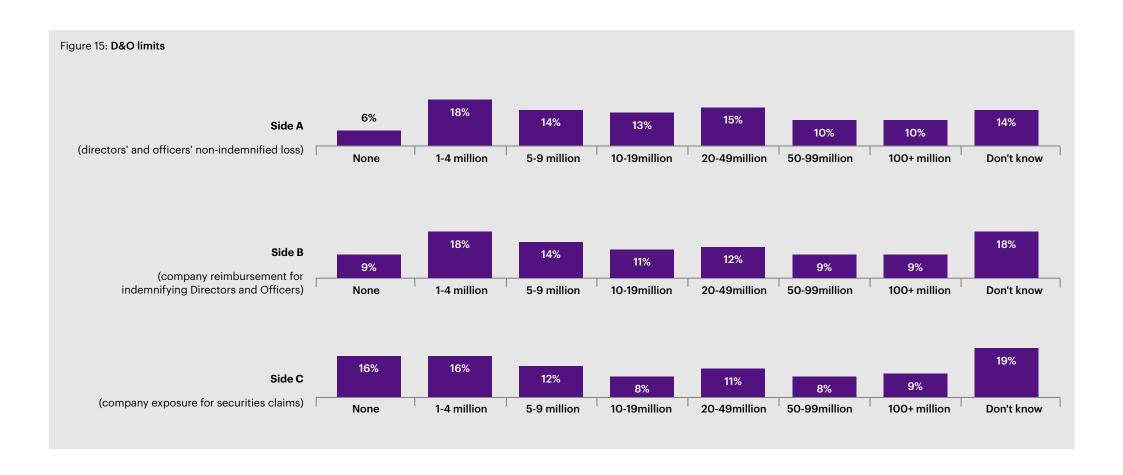
Q: How important are the following aspects of Directors' and Officers' liability insurance coverage to you?

Figur	Figure 14: By industry									
	Finance and Industria insurance		Healthcare	Services	Transportation and retail	Energy and utilities				
#1	Cover for Cybersecurity- related risks 76%	Control / Settlement of Claims 76%	Cover for Cybersecurity- related risks 76%	Cover for Cybersecurity- related risks 75%	How disputes with the insurer will be dealt with 72%	Control / Settlement of Claims 78%				
#2	Cover for claims in all jurisdictions 72%	Cost of legal advice at the early stages of an investigation 70%	Cover for claims Control / Settlement in all jurisdictions of Claims 73%		Cover for Cybersecurity- related risks 68%	Cover for fines and penalties 76%				
#3	Cover for fines and penalties 69%	Cover for claims in all jurisdictions 70%	A broad definition of who is insured 73%	A broad definition of who is insured 71%	A broad definition of who is insured 68%	Cover for claims in all jurisdictions 74%				
#4	How disputes with the insurer will be dealt with 68%	Cover for fines and penalties 65%	Control / Settlement of Claims 72%	Cover for fines and penalties 70%	Cover for fines and penalties 68%	Cover for Cybersecurity- related risks 72%				
#5	Control / Settlement of Claims 68%	How disputes with the insurer will be dealt with 65%	Cost of legal advice at the early stages of an investigation 70%	Cover for claims in all jurisdictions 69%	Cover for claims in all jurisdictions 68%	How disputes with the insurer will be dealt with 72%				
#6	Cost of legal advice at the early stages of an investigation 66%	A broad definition of who is insured 65%	Choice of lawyer 70%	Choice of lawyer 68%	Cost of legal advice at the early stages of an investigation 67%	Cost of legal advice at the early stages of an investigation 69%				
#7	Conflict of interest between a Director and the company 66% Conflict of interest between a Director and the company 63%		How disputes with the insurer will be dealt with 70%	Cost of legal advice at the early stages of an investigation 64%	Control / Settlement of Claims 66%	ESG-related risks 69%				

Note: Ranked based on 'very important' or 'extremely important' for each insurance coverage area.

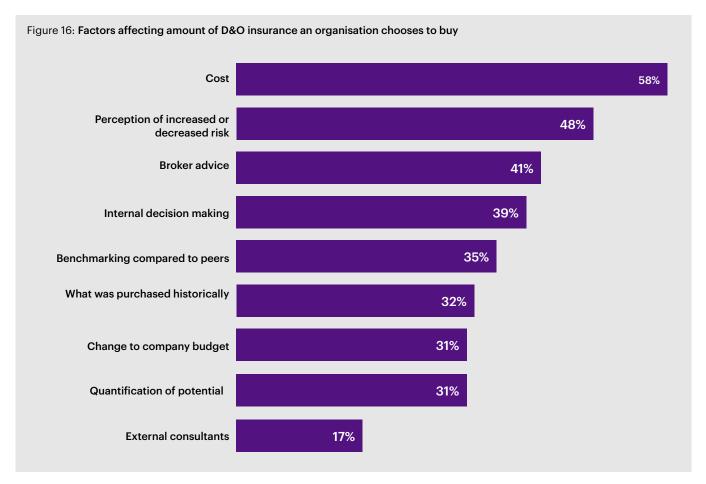
What limit does your organisation buy for Directors' and Officers' insurance?

It continues to be the case that a fairly significant proportion of directors, officers and risk managers don't know what limits are being purchased for their D&O insurance - however, the proportions are down on 2024 when they ranged between 22-29%.



Note: Percentages may not add up due to rounding.

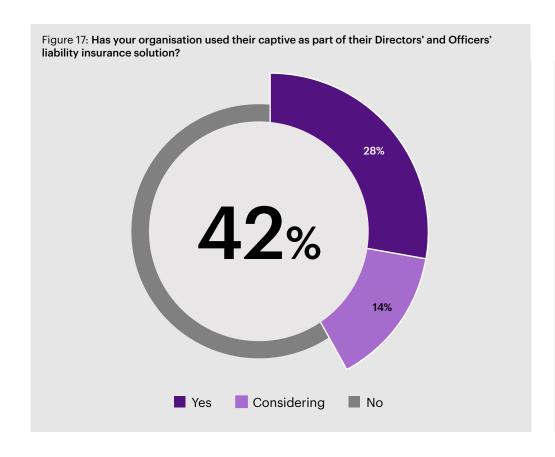
Factors affecting amount of D&O insurance an organisation chooses to buy

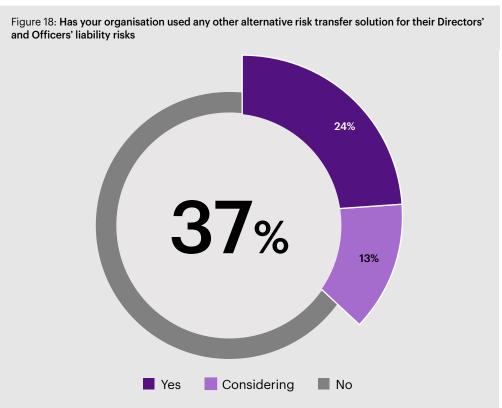




Captives and alternative risk transfer solutions

14% of respondents are considering captive options despite the significant price drops the D&O insurance market has seen over the last few years.





Note: Percentages may not add up due to rounding.

Key recommendations for directors and risk managers



Review risk oversight at board level

- Align governance structures with today's emerging risks, particularly cyber, DEI, and AI governance.



Benchmark against industry trends

 Compare your D&O coverage limits and policy structures with regional and industry standards to avoid underinsurance.



Assess cyber and litigation coverage

 With cyber incidents and litigation risks perceived to be rising, ensure your D&O policy provides robust protection for regulatory and legal defence costs.



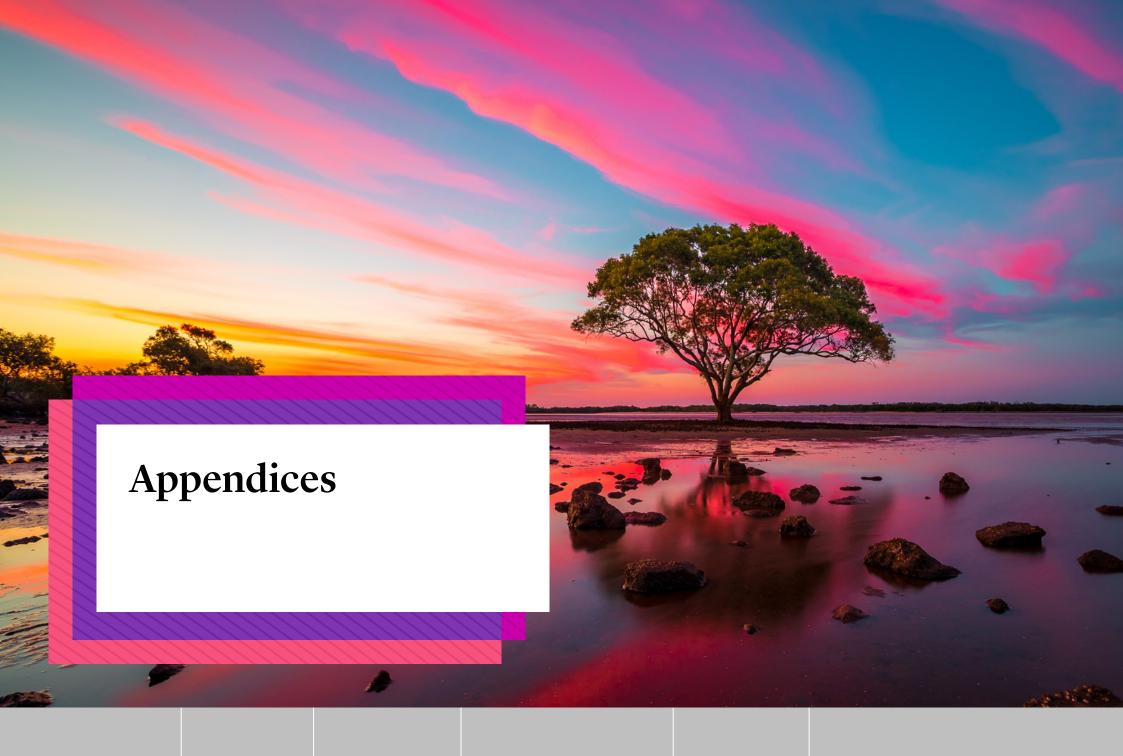
Review D&O coverage – In a soft D&O market, ensure that emerging risks are being covered by your D&O policy.



Monitor DEI and AI risk exposure -

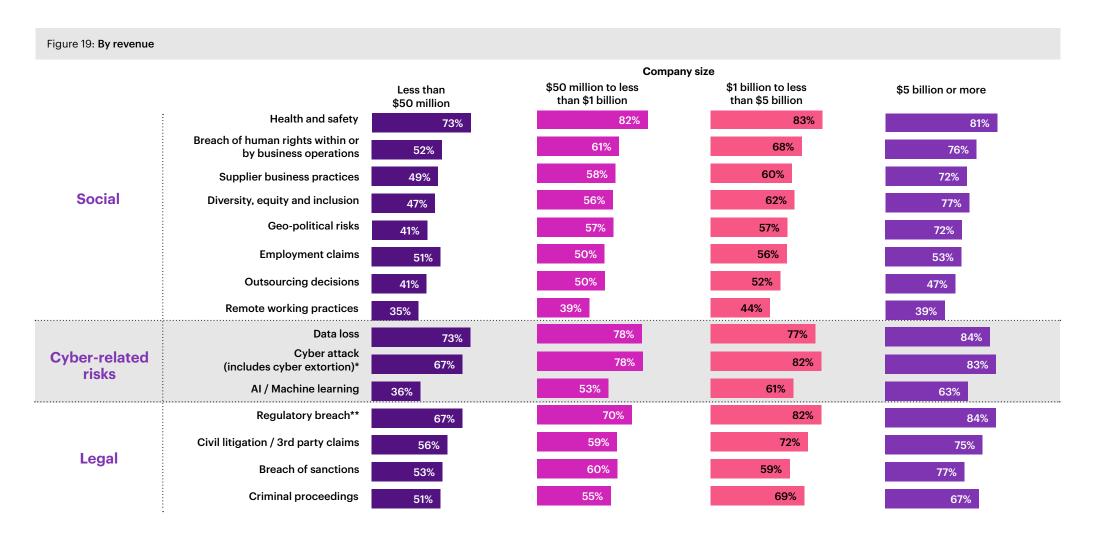
Regulatory scrutiny and governance expectations are shifting. Boards should prepare for changes in disclosure requirements and liability risks.





Directors and Officers risk ranking overview – by revenue

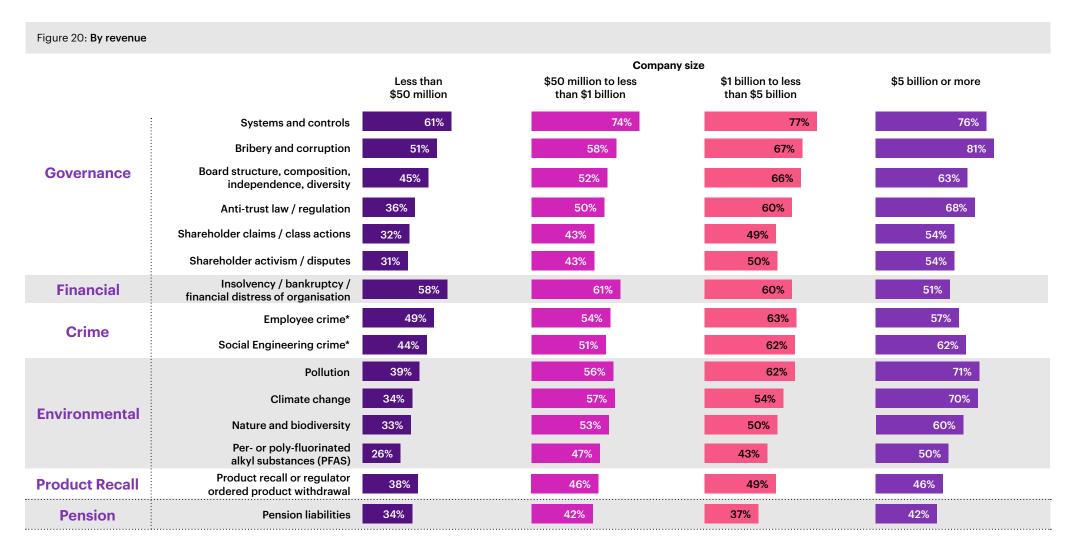
Q: How important are the following risks for the directors and officers of your organisation (whether financially or reputationally)?



Note: Percentages indicate 'very important' or 'extremely important'. *Against your organisation. **Including threat of fines and penalties.

Directors and Officers risk ranking overview – by revenue

Q: How important are the following risks for the directors and officers of your organisation (whether financially or reputationally)?



Note: Percentages indicate 'very important' or 'extremely important'. 'Against your organisation. **Including threat of fines and penalties.

Directors and Officers risk ranking overview - by region

Q: How important are the following risks for the directors and officers of your organisation (whether financially or reputationally)?

Figure 21: By region Region **Pacific** GB Asia **North America** LatAm Africa Europe Middle-East Health and safety 79% 84% 68% 71% 91% 86% 94% 78% Breach of human rights within or 58% 56% 60% 49% 79% 58% 74% 78% by business operations 47% Supplier business practices 60% 53% 47% 68% 49% 77% 78% Diversity, equity and inclusion 57% 63% 53% 54% 65% 53% 74% 65% Social Geo-political risks 58% 47% 60% 38% 56% 44% 66% 62% 48% 50% 47% 68% 53% 60% 65% **Employment claims** 50% 49% 36% 49% 59% 66% 59% **Outsourcing decisions** 30% Remote working practices 32% 42% 36% 45% 52% 40% 49% **Data loss** 75% 83% 72% 77% 81% 83% 77% 84% **Cyber-related** Cyber attack risks 76% 86% 72% 76% 77% 81% 69% 78% (includes cyber extortion)* 56% 62% 43% AI / Machine learning 49% 43% 42% 42% 70% Regulatory breach** 73% 81% 75% 62% 78% 64% 83% 78% Legal 64% 53% 65% 55% 73% 53% 71% 68% Civil litigation / 3rd party claims 63% 50% 64% 44% 73% 50% 57% 73% **Breach of sanctions** 45% 47% Criminal proceedings 57% 65% 41% 72% 63% 78%

Note: Percentages indicate 'very important' or 'extremely important'. *Against your organisation. **Including threat of fines and penalties

Directors and Officers risk ranking overview – by region

Q: How important are the following risks for the directors and officers of your organisation (whether financially or reputationally)?

Figure 22: By region

			Re	egion					
		Europe	GB	Asia	North America	LatAm	Pacific	Africa	Middle-East
	Systems and controls	65%	70%	68%	73%	75%	80%	66%	81%
	Bribery and corruption	59%	58%	63%	41%	85%	46%	77%	73%
Governance	Board structure, composition, independence, diversity	42%	50%	62%	53%	65%	54%	60%	78%
	Anti-trust law / regulation	53%	45%	53%	33%	55%	41%	49%	73%
	Shareholder claims / class actions	35%	20%	58%	34%	61%	31%	49%	62%
	Shareholder activism / disputes	35%	19%	59%	27%	57%	34%	54%	65%
Financial	Insolvency / bankruptcy / financial distress of organisation	54%	48%	57%	54%	73%	58%	69%	70%
Crime	Employee crime*	48%	44%	55%	51%	74%	46%	74%	70%
Crime	Social Engineering crime*	49%	45%	61%	44%	59%	52%	63%	57%
	Pollution	53%	44%	58%	32%	68%	47%	69%	70%
Faringanantal	Climate change	49%	50%	56%	38%	55%	47%	66%	62%
Environmental	Nature and biodiversity	44%	36%	49%	36%	61%	41%	63%	59%
	Per- or poly-fluorinated alkyl substances (PFAS)	34%	27%	48%	29%	55%	37%	46%	57%
Product recall	Product recall or regulator ordered product withdrawal	38%	30%	56%	29%	55%	37%	51%	59%
Pension	Pension liabilities	28%	28%	50%	32%	55%	27%	37%	73%

Note: Percentages indicate 'very important' or 'extremely important'. *Against your organisation.

Directors and Officers risk ranking overview – by industry

Q: How important are the following risks for the directors and officers of your organisation (whether financially or reputationally)?

Figure 23: By industry										
		Industry								
		Finance and insurance	Industrial	Healthcare	Services	Transportation and retail	Energy and utilities			
	Health and safety	66%	88%	88%	76%	83%	91%			
	Breach of human rights within or by business operations	61%	56%	65%	59%	68%	71%			
	Supplier business practices	58%	66%	51%	53%	64%	62%			
Social	Diversity, equity and inclusion	60%	54%	63%	60%	57%	64%			
Coolai	Geo-political risks	60%	56%	47%	54%	53%	53%			
	Employment claims	55%	45%	50%	61%	52 %	38%			
	Outsourcing decisions	61%	46%	42%	48%	42%	36%			
	Remote working practices	54%	28%	43%	41%	35%	22%			
	Data loss	79%	73%	76%	78%	78%	71%			
Cyber-related risks	Cyber attack (includes cyber extortion)*	78%	73%	68%	79%	76%	78%			
Horo	AI. / Machine learning	57%	51%	49%	57%	43%	41%			
	Regulatory breach**	78%	76%	71%	68%	73%	83%			
	Civil litigation / 3rd party claims	62%	71%	61%	62%	58%	72%			
Legal	Breach of sanctions	70%	62%	50%	56%	62%	64%			
	Criminal proceedings	64%	56%	47%	59%	56%	72%			

Note: Percentages indicate 'very important' or 'extremely important'. *Against your organisation. **Including threat of fines and penalties.

Directors and Officers risk ranking overview – by industry

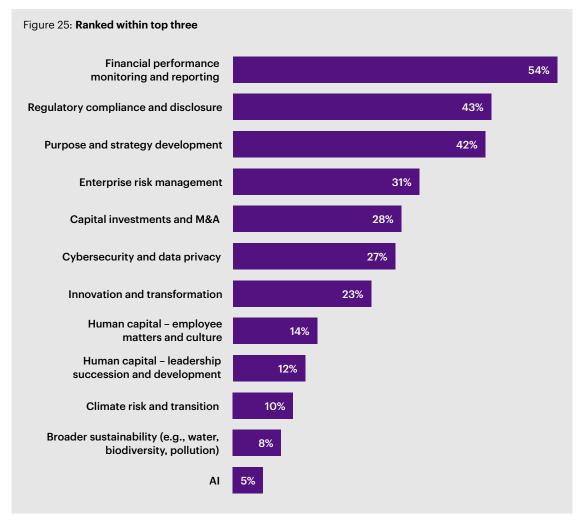
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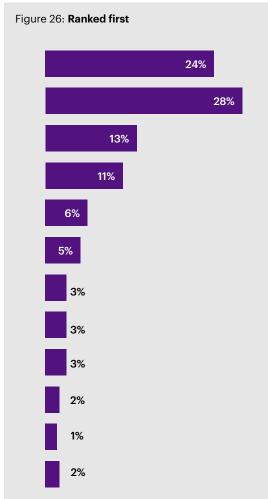
Figure 24: By industry										
		Industry								
		Finance and insurance	Industrial	Healthcare	Services	Transportation and retail	Energy and utilities			
	Systems and controls	70%	73%	68%	68%	69%	72%			
	Bribery and corruption	65%	61%	47%	64%	65%	69%			
Governance	Board structure, composition, independence, diversity	57%	52%	53%	55%	55%	47%			
	Anti-trust law / regulation	53%	51%	46%	52%	47%	57%			
	Shareholder claims / class actions	57%	38%	33%	40%	44%	43%			
	Shareholder activism / disputes	55%	36%	35%	41%	42%	45%			
Financial	Insolvency / bankruptcy / financial distress of organisation	64%	60%	46%	60%	58%	57%			
Crime	Employee crime*	62%	49%	50%	54%	60%	52%			
Crime	Social engineering crime*	63%	46%	43%	56%	52%	53%			
	Pollution	51%	58%	53%	47%	57%	67%			
	Climate change	55%	52%	46%	43%	57%	62%			
Environmental	Nature and biodiversity	52%	46%	46%	40%	46%	64%			
	Per- or poly-fluorinated alkyl substances (PFAS)	51%	36%	38%	34%	43%	41%			
Product recall	Product recall or regulator ordered product withdrawal	49%	48%	47%	33%	53%	36%			
Pension	Pension liabilities	50%	28%	44%	38%	41%	28%			

Note: Percentages indicate 'very important' or 'extremely important'. *Against your organisation. **Including threat of fines and penalties.

Time spent on the Board – current time spent

Q: In terms of time spent on the Board, please rank the top five topics currently discussed at your average Board.

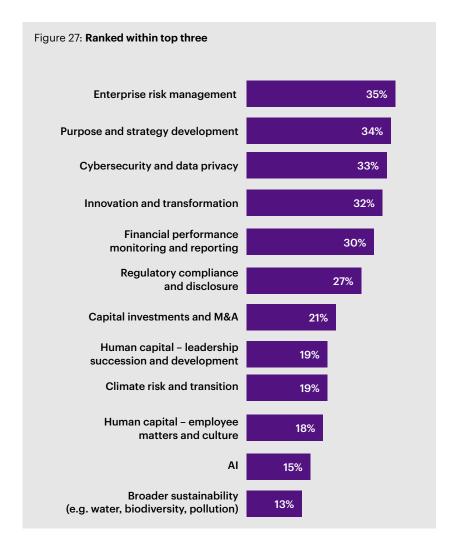


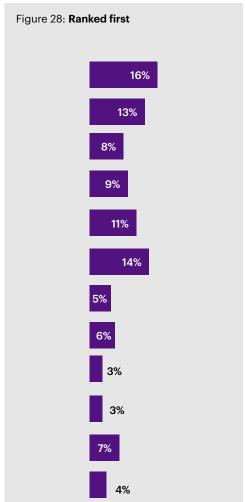


A concept we explore with delegates on our training courses is the risk of not taking enough risk. Interesting therefore to compare the survey results of GB (with its relatively greater productivity challenge) vs. full population for 'current time spent', with the top ranked topics (both reporting, monitoring and compliance oriented) featuring materially higher for GB. Nick Blackwell, CEO **NEDA**

Time spent on the Board – where more time is needed

Q: In terms of time spent on the Board, please rank the top five topics where you feel more time needs to be spent.

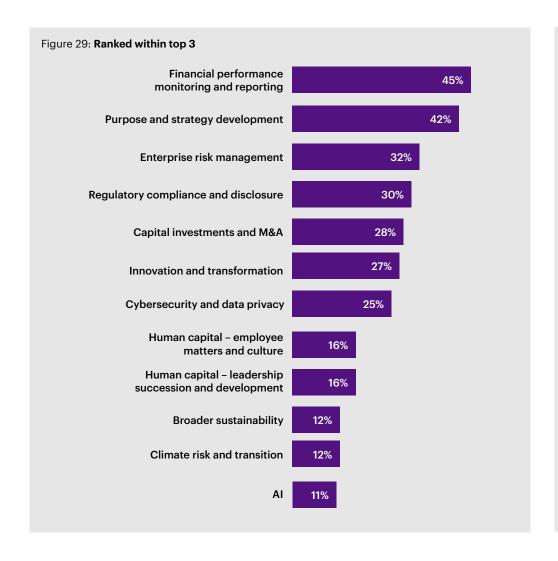


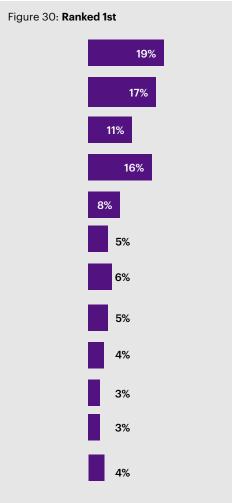


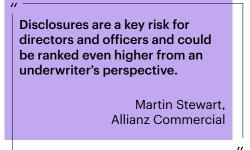


Time spent on the Board – materiality to business

Q: In terms of time spent on the Board, please rank the top five topics which you consider the most material to the business.





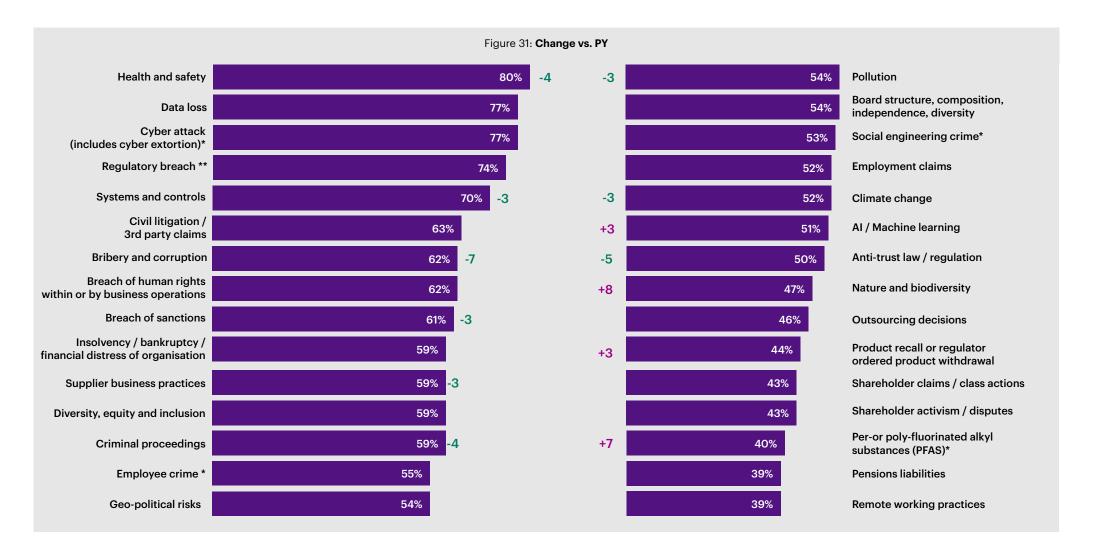




Nick Blackwell, CEO NEDA

Directors and Officers risk ranking overview

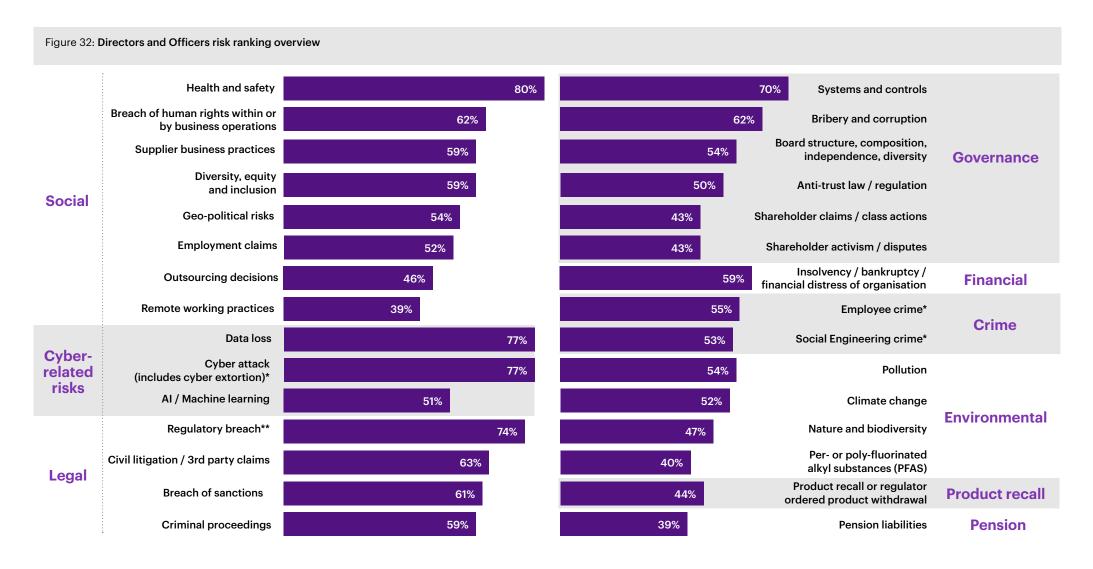
Q: How important are the following risks for the directors and officers of your organisation (whether financially or reputationally)?



Note: Percentages indicate 'very important' or 'extremely important'. *Against your organisation. **Including threat of fines and penalties. Only changes of at least +.3% were indicated.

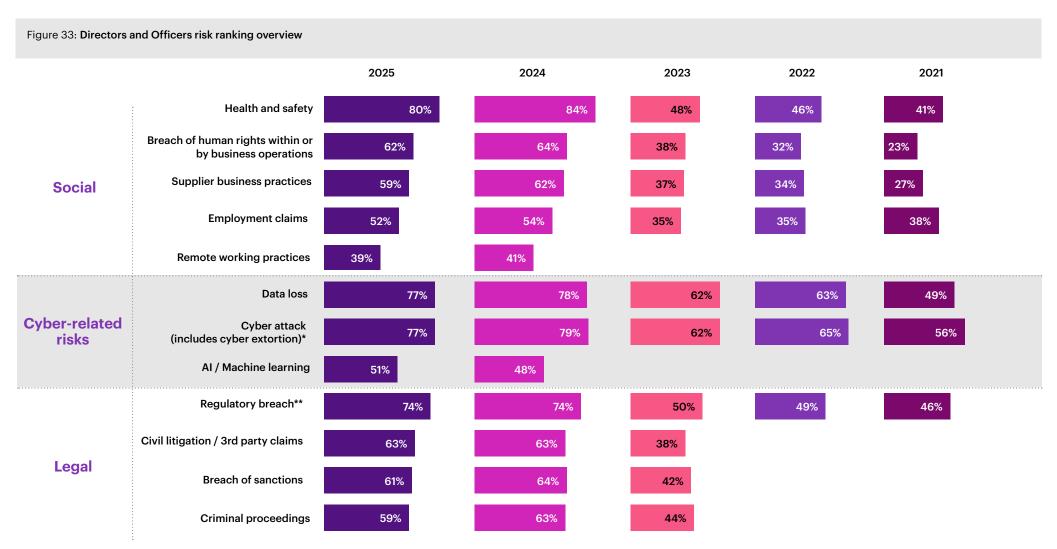
Directors and Officers risk ranking overview

Q: How important are the following risks for the directors and officers of your organisation (whether financially or reputationally)



Directors and Officers risk ranking overview - historical comparison

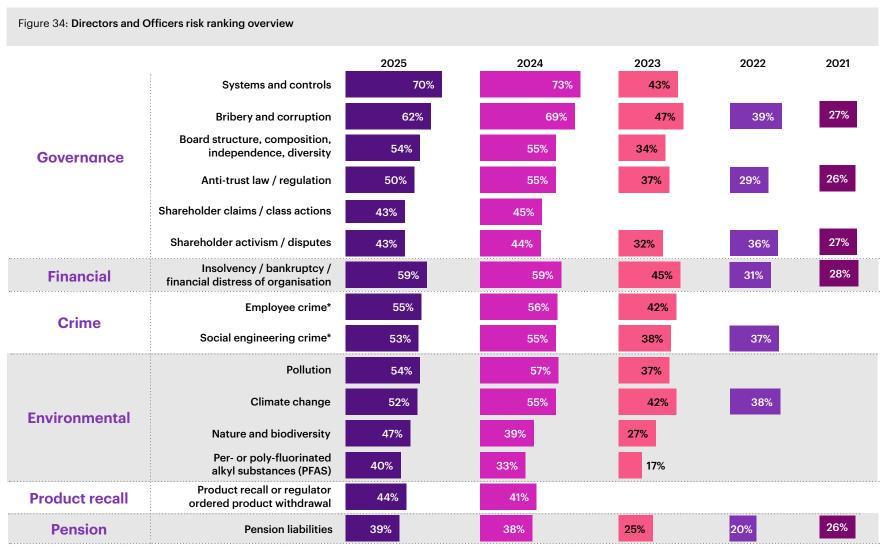
Q: How important are the following risks for the directors and officers of your organisation (whether financially or reputationally)



Note: Percentages indicate 'very important' or 'extremely important'. Only items asked in both 2025 and 2024 included. *Against your organisation. **Including threat of fines and penalties

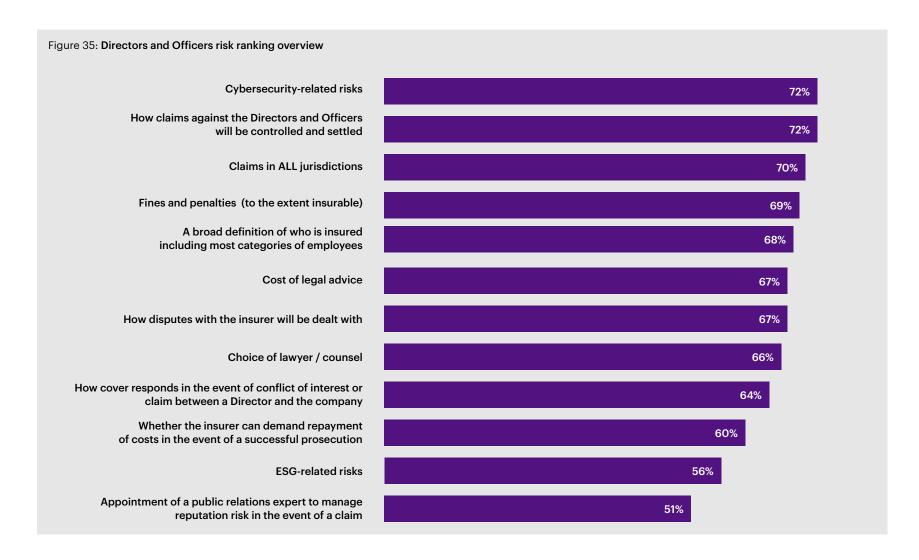
Directors and Officers risk ranking overview - historical comparison

Q: How important are the following risks for the directors and officers of your organisation (whether financially or reputationally)?



Insurance coverage areas

Q: How important are the following aspects of Directors' and Officers' liability insurance coverage to you?



Note: Percentages indicate 'very important' or 'extremely important'.

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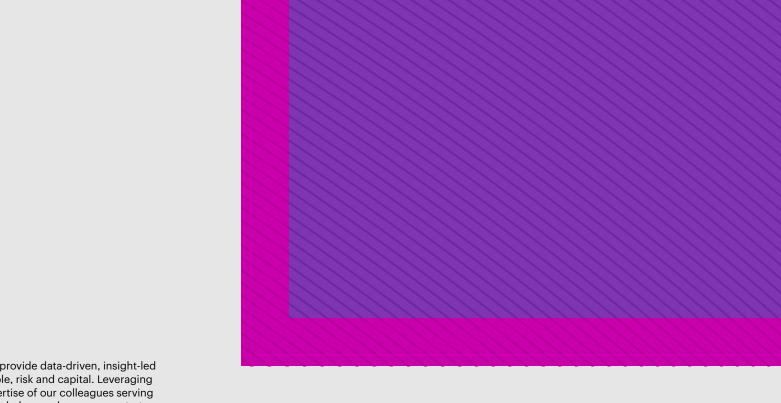


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